

PATENT  
Customer No. 32,127  
Attorney Docket No. 01-1004

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

OFFICIAL

In re Application of:

S. KHERADPIR et al.

Application No.: 10/083,822

Filed: February 27, 2002

For: METHOD AND APPARATUS FOR  
A UNIFIED COMMUNICATION  
MANAGEMENT VIA INSTANT  
MESSAGING

Group Art Unit: 2645

Examiner: M. CHOW

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Assistant Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**REPLY TO OFFICE ACTION**

In reply to the Office Action mailed April 20, 2004, the period of response which extends through July 20, 2004, without extension, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks/Arguments** follow the amendment section of this paper.